

Preparedness & Continuity:

DELTA Support to *Keep the Pack Running*

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What DELTA is Doing: Planning & Training

- Provided content for go.ncsu.edu/keep-teaching website and resources
- Developed a new workshop on academic continuity with the Office of Faculty Development (OFD)
- Increased training offerings: basics of Zoom, Moodle, and My Mediasite (recordings available)
- Exchanged best practices with other schools

What DELTA is Doing: Support

- LearnTech faculty help desk
learntech@ncsu.edu; (919) 513-7094

Monday to Thursday: 8am to 8pm

Friday: 8am to 5pm

Sunday: 11am to 8pm

- DELTA staff: all hands on deck
- Academic Continuity consultation template
- We are prepared to do all of this remotely

Addressing Faculty Equipment Needs

- Survey sent to Dept Heads on 3/13 with deadline of 3/18
- About ¼ have responded
- We have pre-ordered 500 webcams, 500 headsets, 200 document cameras, 100 Windows laptops, 30 Macbooks for long-term loan
- Distribution via the Libraries
 - Limited availability of some equipment starting this afternoon
 - go.ncsu.edu/laptoprequest

What DELTA is Doing: Exams

- We recommend alternative assessments (open book, term paper, etc) in lieu of a traditional exam if possible
- If alternative assessment is not feasible, we are working on two options:
 - An online solution mimicking traditional classroom exams using Zoom, or
 - A software based solution, Respondus, that uses a lock-down browser, camera and microphone recording, and AI to detect suspicious anomalies

What DELTA is Doing: What we need from you

- Use LearnTech (learntech@ncsu.edu) rather than emailing individuals for support
- Be patient with us
- Help each other when you can
- Share lessons learned and resources with each other and us (e.g. [example continuity plans](#))

Questions?